

TROUBLESHOOTING

Problem	Solution
The Disc is ejected automatically after loading	<ul style="list-style-type: none"> Reason could be a Dirty or Damaged disc
Disc not sealed properly in the disc guide	<ul style="list-style-type: none"> Align the disc properly
Incompatible region number	<ul style="list-style-type: none"> If the region number on a DVD-Video disc does not match the number on the player, the disc cannot be used
Condensation inside the player	<ul style="list-style-type: none"> Wait until the condensation evaporates. Avoid using the player near an air-conditioning unit Playback is not possible
Disc is loaded upside down	<ul style="list-style-type: none"> Reload the disc with label side face-up
Super VDC does not conform with the IEC	<ul style="list-style-type: none"> Standard might not play normally
Mark appears on screen	<ul style="list-style-type: none"> The operation is prohibited by the player and / or disc
Picture playback stops and the operation buttons cannot be used	<ul style="list-style-type: none"> Press STOP, then start playback again Switch the power off once using the front panel POWER button and then switch on again using the front panel POWER button
New settings made in the Setup screen menus while a disc is playing are ineffective / Settings are cancelled	<ul style="list-style-type: none"> Some settings can be changed while a disc is playing, but are not effective until the disc is stopped then restarted This is not a malfunction. Make the same setting when the player is stopped When the power is cut due to Power failure or by unplugging the power cord, settings will be cancelled Before unplugging the Power cord, press POWER button and check the STANDBY indicator light on the front panel
No Picture / No Colour	<ul style="list-style-type: none"> Check if video connections are correct and that plugs are inserted fully TV / monitor or AV amplifier settings may be incorrect. Check the instruction manual of the connected equipment The VIDEO-progressive menu is set to ON but your TV/monitor is not compatible with progressive scan Reconnect the player to your TV using a composite or S-video cord and set the TV to appropriate input. Now choose the OFF setting in the VIDEO-progressive menu, and then switch the TV input back to the component input. Or Push stop button for 5 seconds or more to set Progressive Scan setting into OFF